



REVIEW FORM

INFORMATION ON THE CAFE

Country (UK, France, etc.)

County/State (Kent, Ohio, etc.)

Town/City (Ely, Cardiff, etc.)

Cafe Name

Street/Location

Date Visited

Time Visited Morning Lunchtime Afternoon Weekend

On a scale of 1-10, where 1 is poor and 10 excellent, please answer the following questions

How busy was the cafe? (1=too busy, 10=nice and quiet)

How varied was the menu? (1=very limited, 10=many choices)

How friendly were the staff? (1=unfriendly, 10=very attentive)

How efficient/speedy was the service? (1=slow, 10=efficient)

How clean were the tables, trays, cutlery, etc.? (1=unclean, 10=spotless)

If the cafe had toilets/baby change facilities, please rate their cleanliness (1=unclean, 10=spotless)

Was your order good value for money? (1=too expensive, 10=excellent value)

Overall, how do you rate your visit to this cafe? (1=poor, 10=will visit again)

Please answer yes or no to the following questions

Is WiFi offered to visitors? Yes / No / Did not notice

Are daily newspapers provided for you to read? Yes / No / Did not notice

Does the cafe have a reward/loyalty card? Yes / No / Did not notice

Does the cafe promote Fairtrade or organic ingredients? Yes / No / Did not notice

Was there a separate children's menu? Yes / No / Did not notice

Was there a children's play area? Yes / No / Did not notice

Was there a disabled user toilet/baby change facilities? Yes / No / Did not notice

Further information

Do you have any comments regarding the menu?

Do you have any comments on the staff/service you received?

Do you have any specific comments concerning the child-friendliness or accessibility of the cafe for pram and disabled customers?

Do you have any other comments?